

The NSW Government has mandated all venues with gaming machines must have a Gaming Plan of Management (GPOM) in place by 1st September 2024. As part of the GPOM, it is also recommended that an independent compliance audit takes place at least every 12 months.

Covert Gaming Audit

Performing a covert audit offers a valuable opportunity to obtain an impartial assessment of your venue's operations, especially during peak trading periods when senior management may not be present and compliance breaches are more likely to happen. As part of your Gaming Plan of Management (GPOM), it is advised to schedule an external gaming audit every 12 months. These audits provide an external perspective, ensuring a thorough evaluation of critical compliance aspects such as signage compliance, management of Minors and Self-Exclusion practices, Gambling Incident Registers, GPOM documentation, and the adequacy of staff procedures and training. This proactive approach helps maintain accountability and adherence to responsible gambling practices within your venue.

Overt Gaming Audit

An overt audit involves an on-site visit and meeting with you or a designated manager. This audit will review your current compliance documentation and procedures, identifying shortfalls and requirements necessary to be fully compliant with regulatory expectations. The audit encompasses a thorough signage check, layout inspection, audit of management of Minors and Self-Exclusion practices, staff procedures and training as well as a general assessment of gaming compliance. Following the completion of the on-site audit, you will receive a comprehensive report which will outline any necessary recommendations required to enhance compliance and uphold responsible gambling practices in line with your Gaming Plan of Management.

For more information please contact Barringtons on: